

## Further information

Bath Street Health and Wellbeing Centre  
Legh Street  
Warrington. WA1 1UG  
Telephone: 01925 454813

Contact days and times: Monday to Friday, 8.00 am – 4.00 pm

If your stoma nurse is unavailable please leave a message on the answerphone and we will return your call.

Email :ALWCH.warringtonstomacareteam@nhs.net

The Colostomy Association: 0118 939 1537 or 0800 328 4257  
[www.colostomyassociation.org.uk](http://www.colostomyassociation.org.uk)  
Email: [cass@colostomyassociation.org.uk](mailto:cass@colostomyassociation.org.uk)

The Ileostomy and Internal Pouch Support Group: 0800 018 4724  
[www.the-ia.org.uk](http://www.the-ia.org.uk) or <http://www.iasupport.org/>

**Local Community Pharmacy** - Your local community pharmacies offer a wide range of services including information and general advice on symptom relief medicines as well as a prescription collection and delivery service.

For impartial and confidential advice or information on the services provided by Bridgewater or to receive this leaflet in an alternative format call our Patient Services team on 0800 587 0562.

 [www.twitter.com/Bridgewater\\_NHS](https://www.twitter.com/Bridgewater_NHS)

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**Bridgewater  
Community Healthcare**  
NHS Foundation Trust

## Stoma Care Service

**Information for patients,  
families and carers about the  
Stoma Care Team**

## Who is my Stoma Care named nurse?

The Stoma Care Team consists of two specialist nurses.

Your named nurse is: .....

## What does the Stoma Care Service provide?

The Stoma Care Service provides:

- Care and support to clients and their family or carers before and after surgery
- Advice to clients who are having problems with their stomas
- Home visits if required - your stoma nurse will arrange these as needed.

## When is the stoma clinic open?

We have two stoma clinics each week:

- Wednesday (drop in) between 1.30pm - 3.30pm
- Wednesday, 4pm - 7pm (appointment only)

and

- Friday, 1.30pm - 3.30pm (appointment only).

The clinics are held at Bath Street Health and Wellbeing Centre in Warrington.

To make an appointment please ring: 01925 454813

## How do I get my prescription?

Your first prescription for stoma products will be arranged by your stoma nurse. It is your responsibility to order your repeat prescription for stoma products from your local pharmacy or your chosen supplier.

## What delivery companies are available?

AMCARE	0800 885 050
BULLENS	0800 269 327
CHARTER	0800 132 787
EMERALD	0800 163 007
FITTLEWORTH	0800 378 846
24/7	01744 886 968
MEDI-LINK	0161 445 4559
OAKMED	0800 592 786
PELICAN	0800 318 282
RESPONDER	0800 220 300
SECURICARE	0800 585 125

Alternatively, you can use other companies of your choice.

## Where can I talk to other people in the same position as me?

A patient focus group takes place every other month from 1.30pm – 3.30pm. This group meets at Bath Street Health and Wellbeing Centre and has proved to be rewarding and popular with patients.

Please ring 01925 454813 for dates if you wish to attend.