## Equality Delivery System for the NHS

# **EDS2 Summary Report**



Implementation of the Equality Delivery System – EDS2 is a requirement on both NHS commissioners and NHS providers. Organisations are encouraged to follow the implementation of EDS2 in accordance with the '9 Steps for EDS2 Implementation' as outlined in the 2013 EDS2 guidance document. The document can be found at: http://www.england.nhs.uk/wp-content/uploads/2013/11/eds-nov131.pdf

This *EDS2 Summary Report* is designed to give an overview of the organisation's most recent EDS2 implementation. It is recommended that once completed, this Summary Report is published on the organisation's website.

#### **NHS** organisation name:

Bridgewater Community Healthcare NHS Foundation Trust

#### **Organisation's Board lead for EDS2:**

Christine Samosa

#### Organisation's EDS2 lead (name/email):

Ruth Besford (ruth.besford@bridgewater.nhs.uk)

#### Level of stakeholder involvement in EDS2 grading and subsequent actions:

Local HealthWatch were involved through the use of borough specific case studies. In addition the Trust submitted evidence to commissioners that will be assessed as part of their EDS2 grading event in 2017.

Notes:

As a Trust we have remained at developing for our patient goals for a number of years, this is due to the inability to consistently provide patient data from the varied patient record systems used. Whilst we are slowly moving over to a standard platform we feel the grades don't reflect the excellent work being carried out by our services (and acknowledged through awards, by CQC inspectors etc.) The EDS2 project (see Equality Objectives) gives us a plan to move to achieving through a different, partnership, approach to evidence.

#### Organisation's Equality Objectives (including duration period):

For 2017 (agreed by Board in December 2016):

- 1. EDS2 project in partnership with providers and CCGs in Merseyside/Cheshire, using local, regional and national engagement to develop specific PC action plans (31 December 2017).
- 2. Service changes and CIP EqIA (30 April 2017).
- 3. Equal Opportunities Policy to replace existing Equality Statement (31 March 2017).

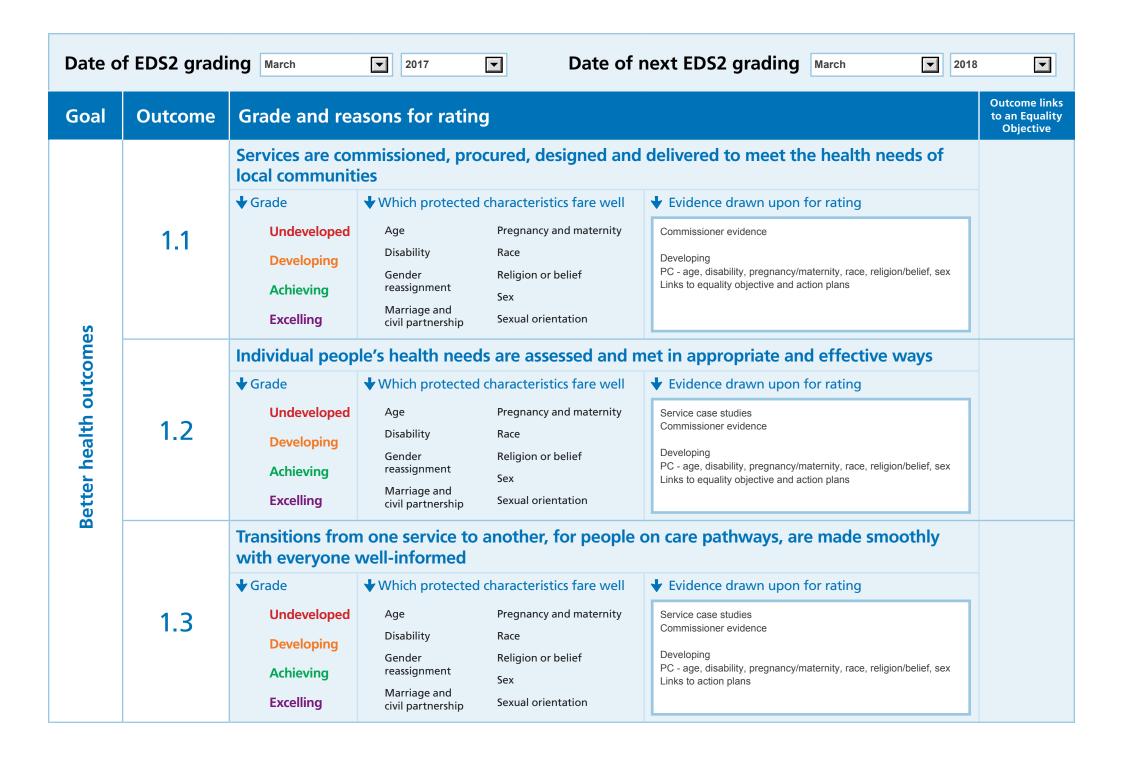
In addition an Equality and Diversity Action Plan available on the webpage sets down our other project work for 2017/18.

### Headline good practice examples of EDS2 outcomes (for patients/community/workforce):

We submitted case studies for the following outcomes to HealthWatches - 1.2, 1.3, 1.5, 2.2 and 2.3.

We submitted evidence to commissioners on the following outcomes - 1.1, 1.2, 1.3, 1.4 and 1.5.

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Goal	Outcome	Grade and reasons for rating				
		When people use NHS services their safety is prioritised and they are free from mistakes, mistreatment and abuse				
nec		<b>◆</b> Grade	<b>♦</b> Which protected	characteristics fare well	<b>◆</b> Evidence drawn upon for rating	
outcomes, continued	1.4	Undeveloped  Developing  Achieving  Excelling	Age Disability Gender reassignment Marriage and civil partnership	Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Commissioner evidence  Developing PC - age, disability, pregnancy/maternity, race, religion/belief, sex Links to equality objective and action plans	
	1.5	Screening, vacci communities	ination and othe	er health promotion	services reach and benefit all local	
Better health			→ Which protected  Age  Disability  Gender  reassignment  Marriage and  civil partnership	characteristics fare well  Pregnancy and maternity  Race  Religion or belief  Sex  Sexual orientation	<ul> <li>▶ Evidence drawn upon for rating</li> <li>Service case studies</li> <li>Commissioner evidence</li> <li>Developing</li> <li>PC - age, disability, pregnancy/maternity, race, religion/belief, sex</li> <li>Links to action plans</li> </ul>	



Goal	Outcome	Grade and reasons for rating				Outcome links to an Equality Objective	
	2.2	People are informed and supported to be as involved as they wish to be in decisions about their care					
		<b>♦</b> Grade	<b>♦</b> Which protected characteristics fare well <b>♦</b> Evidence drawn upon		<b>◆</b> Evidence drawn upon for rating		
d patient access and experience		Undeveloped  Developing  Achieving  Excelling	Age Disability Gender reassignment Marriage and civil partnership	Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Service case studies  Developing PC - age, disability, pregnancy/maternity, race, religion/belief, sex Links to action plans		
	2.3	People report positive experiences of the NHS					
		<b>♦</b> Grade	<b>♦</b> Which protected	characteristics fare well	<b>♦</b> Evidence drawn upon for rating		
		Undeveloped  Developing  Achieving  Excelling	Age Disability Gender reassignment Marriage and civil partnership	Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Service case studies  Developing PC - age, disability, pregnancy/maternity, race, religion/belief, sex Links to equality objective		
OVe		People's complaints about services are handled respectfully and efficiently					
Improved	2.4	<b>♦</b> Grade	◆ Which protected characteristics fare well		<b>♦</b> Evidence drawn upon for rating		
		Undeveloped  Developing  Achieving  Excelling	Age Disability Gender reassignment Marriage and civil partnership	Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Developing PC - age, disability, pregnancy/maternity, race, religion/belief, sex		

Goal	Outcome	Grade and reasons for rating				
		Fair NHS recruitment and selection processes lead to a more representative workforce at all levels				
		<b>♦</b> Grade	<b>♦</b> Which protected	characteristics fare well	<b>◆</b> Evidence drawn upon for rating	
representative and supported workforce	3.1	Undeveloped  Developing  Achieving  Excelling	Age Disability Gender reassignment Marriage and civil partnership	Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Achieving PC - age, disability, marriage/civil partnership, pregnancy/maternity, race, religion/belief, sex Links to equality objective and action plans	
	3.2	The NHS is committed to equal pay for work of equal value and expects employers to use equal pay audits to help fulfil their legal obligations				
		<ul><li>♣ Grade</li><li>Undeveloped</li><li>Developing</li><li>Achieving</li><li>Excelling</li></ul>	Age Disability Gender reassignment Marriage and civil partnership	characteristics fare well  Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Achieving PC - age, disability, marriage/civil partnership, pregnancy/maternity, race, religion/belief, sex Links to action plans	
ores	3.3	Training and development opportunities are taken up and positively evaluated by all staff				
A rek		<b>→</b> Grade	<b>♦</b> Which protected	characteristics fare well	★ Evidence drawn upon for rating	
		Developing Achieving Excelling	Age Disability Gender reassignment Marriage and civil partnership	Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Achieving PC - age, disability, marriage/civil partnership, pregnancy/maternity, race, religion/belief, sex Links to equality objective and action plans	

Goal	Outcome	Grade and reasons for rating				Outcome links to an Equality Objective	
		When at work, staff are free from abuse, harassment, bullying and violence from any source					
		<b>♦</b> Grade	<b>♦</b> Which protected	characteristics fare well	♣ Evidence drawn upon for rating		
<b>O</b>	3.4	Undeveloped	Age Disability	Pregnancy and maternity Race	Achieving PC - age, disability, marriage/civil partnership, pregnancy/maternity,		
forc	3.4	Developing  Achieving	Gender reassignment	Religion or belief	race, religion/belief, sex Links to equality objective and action plans		
supported workforce		Excelling	Marriage and civil partnership	Sex Sexual orientation			
	3.5	Flexible working options are available to all staff consistent with the needs of the service and the way people lead their lives					
odd		<b>♦</b> Grade	♦ Which protected characteristics fare well		<b>▼</b> Evidence drawn upon for rating		
representative and su		Undeveloped Developing Achieving Excelling	Age Disability Gender reassignment Marriage and civil partnership	Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Achieving PC - age, disability, marriage/civil partnership, pregnancy/maternity, race, religion/belief, sex Links to equality objective and action plans		
ese	3.6	Staff report positive experiences of their membership of the workforce					
A repre		<b>♦</b> Grade	<ul> <li>◆ Which protected characteristics fare well</li> <li>◆ Evidence drawn upon for rating</li> </ul>		<b>♦</b> Evidence drawn upon for rating		
		Undeveloped  Developing  Achieving  Excelling	Age Disability Gender reassignment Marriage and civil partnership	Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Achieving PC - age, disability, marriage/civil partnership, pregnancy/maternity, race, religion/belief, sex Links to equality objective and action plans		

Goal	Outcome	Grade and reasons for rating				
	4.1	Boards and senior leaders routinely demonstrate their commitment to promoting equality within and beyond their organisations				
		<b>♦</b> Grade	<b>♦</b> Which protected characteristics fare well		◆ Evidence drawn upon for rating	
Inclusive leadership		Undeveloped Developing Achieving Excelling	Age Disability Gender reassignment Marriage and civil partnership	Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Achieving PC - age, disability, marriage/civil partnership, pregnancy/maternity, race, religion/belief, sex Links to action plans	
	4.2	•	ng risks, and say	characteristics fare well  Pregnancy and maternity Race Religion or belief Sex Sexual orientation	Committees identify equality-related to be managed	
	4.3		s within a work	e managers support cenvironment free fr characteristics fare well Pregnancy and maternity Race Religion or belief Sex Sexual orientation	their staff to work in culturally om discrimination  Lividence drawn upon for rating  Achieving PC - age, disability, marriage/civil partnership, pregnancy/maternity, race, religion/belief, sex Links to action plans	