

St Helens CQUINs 2017-19

February 2018

Borough	National/Regional/Local	Indicator	Indicator description	Lead	Progress to date	RAG rating
<i>St Helens</i>	National	CQUIN1a Introduction of health and wellbeing initiatives Option A	<p>Achieving a 5 percentage point improvement in each of the 3 staff survey questions on health and wellbeing, MSK and stress.</p> <p>Year 1 (17/18)</p> <p>The 5 percentage point improvement should be achieved over a period of 2 years, with the baseline survey being the 2015 staff survey.</p> <p>Year 2 (18/19)</p> <p>The 5 percentage point improvement should be achieved over a period of 2 years, with the baseline survey being the 2016</p>	Paula Woods	<p>Scheme continued from 2016/17 action plan in place. Progress in line with milestones.</p> <p>At the end of Q3, awaiting results and actions from Staff Survey</p>	

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			<p>staff survey.</p> <ol style="list-style-type: none"> 1. Question 9a: Does your organisation take positive action on health and well-being? <i>Yes, definitely/ Yes, to some extent/ No</i> response. 2. Question 9b: In the last 12 months have you experienced musculoskeletal problems (MSK) as a result of work activities? <i>Yes/No</i> response. 3. Question 9c: During the last 12 months have you felt unwell as a result of work related stress? <i>Yes/No</i> response 			
St Helens	National	CQUIN 1b Healthy food for NHS staff, visitors and patients	N/A		N/A	

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St Helens	National	CQUIN 1c Improving the uptake of flu vaccinations for front line staff within Providers	<p>Improving the uptake of flu vaccinations for frontline clinical staff :</p> <p>Year 1 - Achieving an uptake of flu vaccinations by frontline clinical staff of 70%</p> <p>Year 2 - Achieving an uptake of flu vaccinations by frontline clinical staff of 75%</p> <p>Number of front line healthcare workers (permanent staff and those on fixed contracts) who have received their flu vaccination by February 28th 2018.</p>	Janet Rawlings	At the end of Q3 41.9% of frontline staff had been immunised. Final immunisation numbers will be available at the end of Q4	
St Helens	National	CQUIN 8b Supporting Proactive and Safe Discharge – community providers	<p>Year 1 17/18</p> <ul style="list-style-type: none"> Part a) 60% of weighting for this measure 		Not applicable in St Helens	

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			<p>Actions to map existing discharge pathways, roll-out new protocols, collect baseline/trajectories</p> <ul style="list-style-type: none"> Part b) 40% of weighting for this measure Increasing proportion of patients admitted via non-elective route discharged from acute hospitals to their usual place of residence within 7 days of admission by 2.5% points from baseline (Q3 and Q4 2016/17). Inappropriate, early discharge carries risks to patients and therefore providers and commissioners should carefully monitor readmission rate. <p>Year 2 18/19</p> Part a) 100% of weighting for this measure Increasing proportion of patients admitted via non-elective route discharged from acute hospitals to their usual place of residence 			

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			within 7 days of admission by 7.5% points from 2017/18. Inappropriate, early discharge carries risks to patients and therefore providers and commissioners should carefully monitor readmission rate.			
St Helens	National	CQUIN 9a-e Preventing ill health by risky behaviours- alcohol and tobacco	9a Percentage of unique adult patients who are screened for smoking status AND whose results are recorded. 9b Percentage of unique patients who smoke AND are given very brief advice 9c Percentage of unique patients who are smokers AND are offered referral to stop smoking services AND offered stop smoking medication. 9d Percentage of unique adult patients who are screened for drinking risk levels AND whose results are recorded in local data systems 9e Percentage of unique patients who drink alcohol above lower-risk levels AND are given brief advice OR offered a specialist referral.	Paula Peacock	At the end of Q3 100% compliance has been achieved across all areas.	

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<i>St Helens</i>	National	CQUIN 10 Improving the assessment of wounds	The indicator aims to increase the number of wounds which have failed to heal after 4 weeks that receive a full wound assessment.		Not applicable in St Helens	
<i>St Helens</i>	National	CQUIN 11 Personalised care and support planning	This CQUIN aims to embed personalised care and support planning for people with long-term conditions. Year 1: Focuses on agreeing and putting in place systems and process to ensure that the relevant patient population can be identified, the relevant workforce receive appropriate training and that personalised care and support planning conversations can be incorporated into consultations with patients and carers Year 2: Focuses more on delivery of personalised care and support planning, the quality of conversations and impact on the individual levels of knowledge, skills and confidence		Not applicable in St Helens	

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St Helens	Local	Outcome of Care	<p>The 'Outcomes of Care' questionnaire and reporting process has been used successfully by St Helens Children's Speech and Language Therapy Department 2016 / 2017, and in 11 other Specialist Children's Services across the Bridgewater footprint.</p> <p>The questionnaire collects feedback from parents about their experiences of our services. The questions are based on themes collected from 15 in depth interviews with parents locally about what is important to them in receiving care from our services.</p> <p>In 2017 / 2018 the service proposes extending the use of the Outcomes of Care questionnaire and reporting process to the:</p> <ol style="list-style-type: none"> 1. St Helens Community Paediatrics and LAC service 2. Paediatric Continence service 3. Paediatric Audiology service 	Ann Doyle	<p>At the end of Q3 this CQUIN remains on track: All services received many positive comments from service users</p> <p>Identified areas for improvement are agenda items for team meetings.</p> <p>Completion rates for the questionnaires need to be increased and teams will be tasked to identify ways to do this.</p> <p>Need to source method of feedback when parents want to feedback negative comments about all services</p>	