# Talk to us...

## Children & Young People’s Feedback Form

**Service used:**  
Place where treatment was received:  
Date:  

We would like you to think about your time with us.

If a friend needed the same kind of care or help as you, do you think they should come here? (Please tick one box)

<table>
<thead>
<tr>
<th>Always</th>
<th>Sometimes</th>
<th>Maybe</th>
<th>No</th>
<th>Never</th>
<th>Don’t know</th>
</tr>
</thead>
</table>

Please can you tell us why?

---

How do you feel about the following...

<table>
<thead>
<tr>
<th>How do you feel about the following...</th>
<th>Great</th>
<th>Good</th>
<th>Not good</th>
<th>Bad</th>
<th>Does not apply</th>
</tr>
</thead>
<tbody>
<tr>
<td>The time you waited to be seen</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The way our staff welcomed you</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The way they listened to you</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The information you were given</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(leaflets or told)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The way your questions were answered</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Your time with us today</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
I am ______ years old

I am a:    Girl    Boy    Parent    Representative

I see myself as:    White    Black or Black British    Asian or Asian British    Mixed    Other

I am disabled?    Yes    No

Thank you

What to do next
Please complete this form and return by
• Handing to a member of staff,
• Putting it in the box provided or
• Post to: Freepost plus RSEE-JGKL-ZTKE,
  Patient Services,
  Bridgewater Community Healthcare,
  17 Beecham Court,
  Wigan WN3 6PR

If you have any further comments please contact
Patient Services on:
Freephone 0800 587 0562
or email: patient.services@bridgewater.nhs.uk

Thank you for talking to us

Version Nov 14