

Ombudsman Report – 7 November 2013

The local government ombudsman published findings against Warrington Borough Council and local NHS partners regarding maladministration in two cases related to failings in the delivery of health services within educational provision which occurred in 2010 where the council had final responsibility.

The Ombudsman proposed that the council take certain steps including the payment of £6,000 to each family in compensation. In addition, the Warrington Clinical Commissioning Group and Bridgewater Community Healthcare NHS Trust will jointly be paying £500 to one of the families.

Read the full report at www.lgo.org.uk/news/2013/nov/warrington-teenagers-denied-speech-language-therapy/ .

A statement from Warrington Borough Council and Warrington Clinical Commissioning Group can be read at www.warrington.gov.uk/news/article/1000/ombudsman_finding_against_borough_council_and_nhs_partners

A spokesperson for Bridgewater Community Healthcare NHS Trust said:

“The Ombudsman’s report is highly important and relevant to us. We are reviewing the recommendations and working with our partners in the local authority and NHS to ensure that actions from the lessons learned are put into practice.”